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32 Claims

- 1. A system enabling individual organizations of a plurality of different organizations to manage access of employees to at least one remotely located application hosted by an application service provider, comprising:
 - at least one database containing data representing,
- a plurality of user interface images associated with a corresponding plurality of organizations, and
- a plurality of executable procedures associated with the corresponding plurality of user interface images, an executable procedure supporting a user of a particular organization in managing access of employees of the particular organization to an application hosted by an application service provider; and
- a command processor employing the at least one database for initiating execution of a particular executable procedure in response to a command initiated using a particular user interface image associated with the particular executable procedure and with the particular organization, the particular executable procedure supporting the user in managing access of an employee of the particular organization to an application.

2. A system according to claim 1, including

an authorization processor for authorizing access of the user to the particular user interface image and the associated particular executable procedure in response to received identification information of the user.

3. A system according to claim 2, wherein

the authorization processor excludes access of the user and employees of the particular organization to user interface images and executable procedures and data associated with organizations other than the particular organization.

4. A system according to claim 3, wherein

the authorization processor excludes access of the user and employees of the particular organization to data associated with organizations other than the particular organization by removing permission of the user and employees of the particular organization to access the

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data associated with the other organizations from a directory of permissions used to control data access.

5. A system according to claim 4, wherein

the directory of permissions comprises a Microsoft compatible Active Control List (ACL).

6. A system according to claim 4, wherein

the authorization processor removes the permission of the user and employees of the particular organization in response to addition of the particular organization as a new organization to the plurality of organizations.

7. A system according to claim 1, wherein

the plurality of executable procedures comprises a plurality of sets of executable procedures associated with the corresponding plurality of user interface images and

the command processor employs the at least one database for initiating execution of a particular executable procedure in a particular set of executable procedures in response to a command initiated using the particular user interface image.

8. A system according to claim 1, wherein

an executable procedure enables the user to at least one of, (a) add an employee and (b) remove an employee, of an organization as a user entitled to access the application hosted by the application service provider.

9. A system according to claim 8, wherein

the executable procedure changes authorization information associated with the added or removed employee.

10. A system according to claim 1, wherein

an executable procedure enables the user to amend information used in authorizing a particular employee of an organization to access the application hosted by the application service provider.

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11. A system according to claim 1, including

an authorization processor for authorizing access of the employee of the particular organization to the particular user interface image and the associated particular executable procedure in response to received employee identification information.

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12. A system according to claim 11, wherein

the authorization processor uses a combination of an organization specific identifier and received employee identification information in providing an employee access to the application hosted by the application service provider to prevent replication of user identification information between two employees of different organizations of the plurality of organizations.

13. A system according to claim 1, wherein

an executable procedure comprises processor executable instruction in a computer language including at least one of, (a) assembly language, (b) machine code, (c) a compiled computer language, (d) an interpreted computer language, (e) a compilable computer language, (f) a script language and (g) hardware encoded logic.

14. A system according to claim 1, wherein

the particular executable procedure comprises a template procedure customized by at least one of, (a) the user and (b) a technician.

15. A system according to claim 1, wherein

at least one of, (a) the command is initiated at a user site via a particular user interface image communicated to the user site and (b) the particular executable procedure is communicated to a user site and executed at the user site.

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- 16. A system enabling an individual organization of a plurality of different organizations to manage access of employees to at least one remotely located application hosted by an application service provider, comprising:
- a communication processor for accessing at least one database containing data representing,
- a plurality of user interface images associated with a corresponding plurality of organizations, and
- a plurality of executable procedures associated with the corresponding plurality of user interface images, an executable procedure supporting a user of a particular organization in managing access of employees of the particular organization to an application hosted by an application service provider; and
- a command processor for using the communication processor in initiating execution of a particular executable procedure in response to a command initiated at a user site using a particular user interface image communicated to the user site, the particular user interface image being associated with the particular executable procedure and with the particular organization, the particular executable procedure supporting the user in managing access of an employee of the particular organization to an application.
- 17. A system enabling individual organizations of a plurality of different organizations
 20 to manage access of employees to at least one remotely located application hosted by an application service provider, comprising:

at least one database containing data representing,

- a plurality of user interface images associated with a corresponding plurality of organizations, and
- a plurality of executable procedures associated with the corresponding plurality of user interface images, an executable procedure supporting a user of a particular organization in managing access of employees of the particular organization to an application hosted by an application service provider; and
 - an authorization processor for authorizing access of the user to a particular user interface image and an associated particular executable procedure associated with the particular organization in response to received identification information of the user and

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excluding access of the user and employees of the particular organization to user interface images and executable procedures and data associated with organizations other than the particular organization.

18. A system according to claim 17, wherein

the authorization processor authorizes access of the user in response to a command initiated using the particular user interface image.

19. A user interface system enabling individual organizations of a plurality of different organizations to manage access of employees to at least one remotely located application hosted by an application service provider, comprising:

at least one database containing data representing,

- a plurality of sets of user interface images associated with a corresponding plurality of organizations, and
- a plurality of executable procedures associated with the corresponding plurality of sets of user interface images, an executable procedure supporting a user of a particular organization in managing access of employees of the particular organization to an application hosted by an application service provider; and
 - a command processor employing the at least one database for initiating execution of a particular executable procedure in response to a command initiated using a user interface image selected from a set of images associated with a particular organization, the particular executable procedure supporting the user in managing access of an employee of the particular organization to an application.